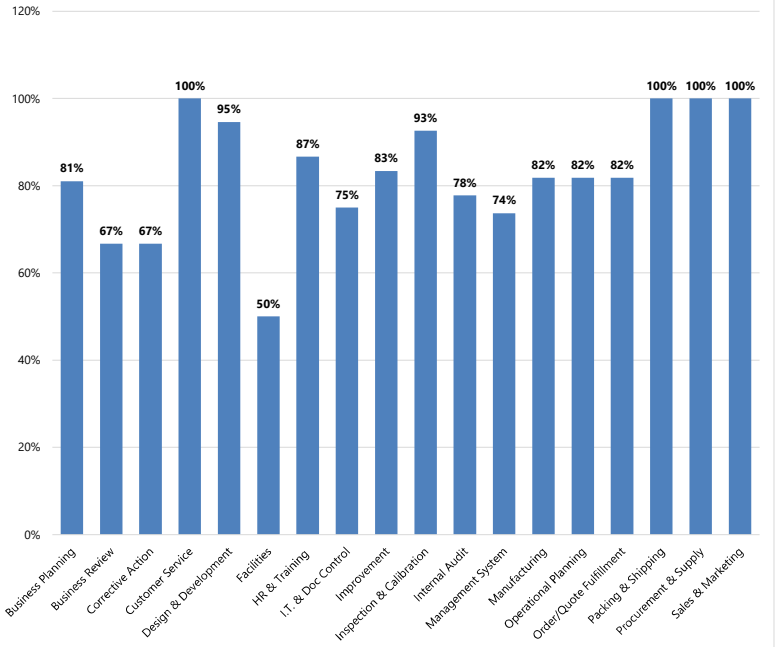
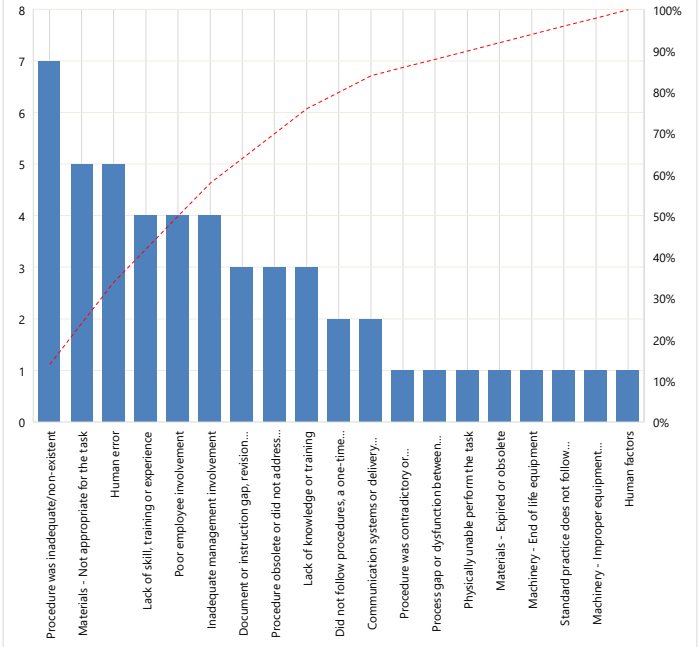
Result Charts

Quick Links: Guidance | Audit Checklist | Process Report | Action Report | Question Guidance

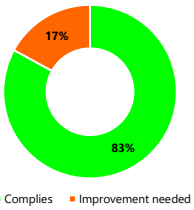
Monitor, evaluate, and report the status of your internal audits in real time. Based on audit findings you entered, the charts below quantify and visualize the level of conformity with ISO 9001. The bar chart below is based upon the percentage of audit questions that conform and the percentage that need improvement. The data labels summarize the percentage. The number of nonconformances, depending on their severity, are shown by the yellow and orange doughnut charts.

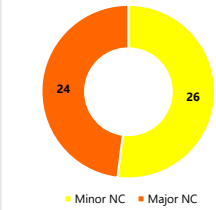
The Pareto diagram is a special type of bar chart that shows the most frequent problems in a prioritized order from left to right. This ordering helps to identify the 'vital few' root-causes that account for 80% of nonconformances. The Pareto chart will help your team concentrate its efforts on the factors that have the greatest impact. It also helps your team communicate the rationale for focusing on certain areas.





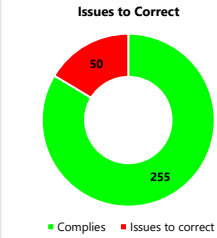
Process Name	Score	
Business Planning	81%	Medium
Business Review	67%	Medium
Corrective Action	67%	Medium
Customer Service	100%	Low
Design & Development	95%	Low
Facilities	50%	High
HR & Training	87%	Low
I.T. & Doc Control	75%	Medium
Improvement	83%	Medium
Inspection & Calibration	93%	Low
Internal Audit	78%	Medium
Management System	74%	Medium
Manufacturing	82%	Medium
Operational Planning	82%	Medium
Order/Quote Fulfillment	82%	Medium
Packing & Shipping	100%	Low
Procurement & Supply	100%	Low
Sales & Marketing	100%	Low
Overall	83%	Medium
Complies		83%
Improvement needed		17%

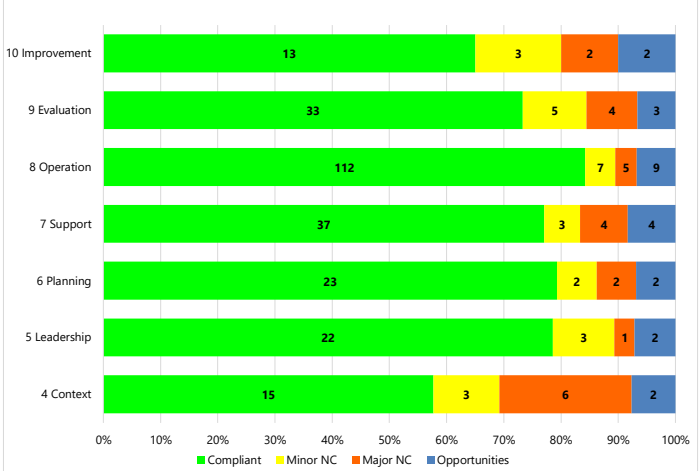




Fix the 'Entry Errors' in the checklist:	
Not answered	0
Review response	0
Total Errors	0

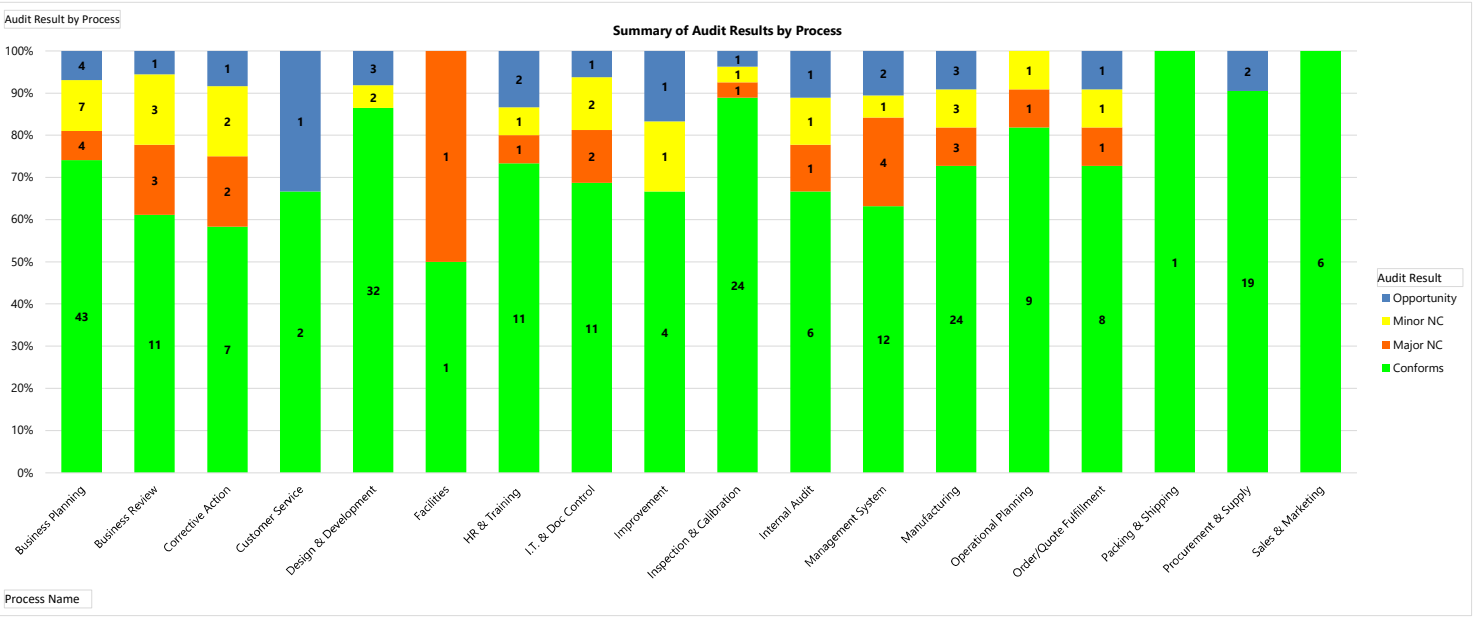


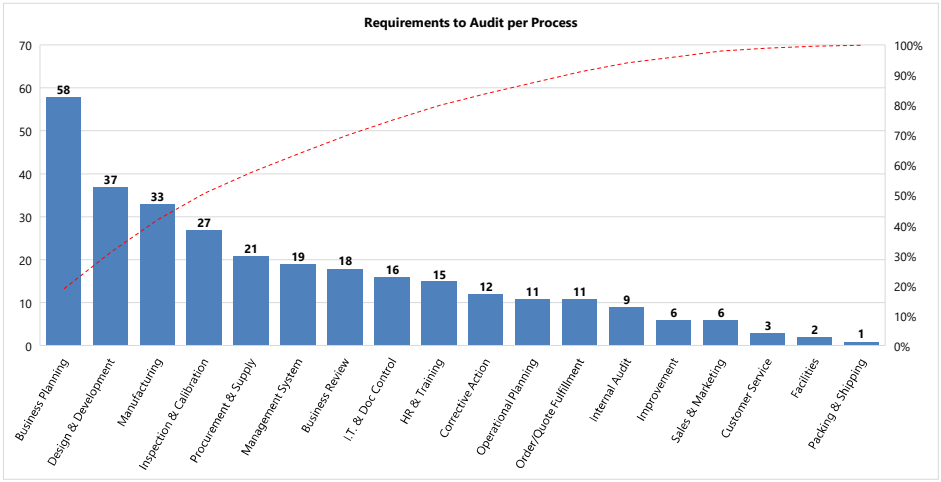


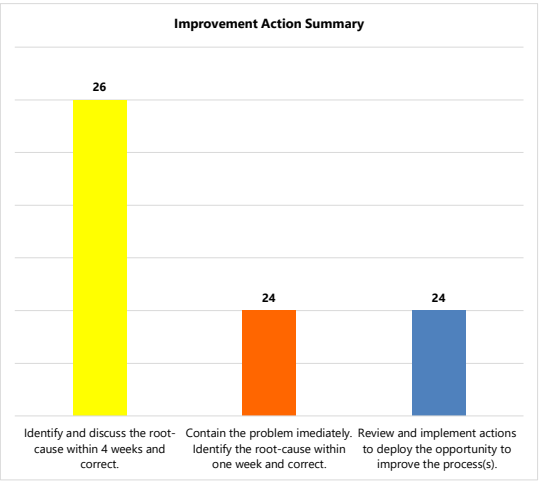


Improvement Recommendations	
>85%	Processes are effective. The process is fully documented and implemented and demonstrates compliance as well as effectiveness. Continue to monitor trends and indicators for change and encourage improvement.
60-84%	Processes have minor nonconformances. Current practices conform but are not documented. Deviation from practice is unlikely to result in the failure of the QMS or process. Implement corrective action.
<59%	Processes have major nonconformances. Likely to have a significant adverse effect on customer satisfaction, product quality, delivery, or profitability. Take immediate corrective action and investigate root cause(s).

The Audit Result by Process chart below is interactive and is linked to the 'Process Pivot Table' tab. Right-click the chart and the pivot table and select 'Refresh' when new data is entered into the tracker. Use the 'Process Name' button to select and filter which process(es) the chart displays. Use the 'Audit Result' button to select and filter the audit results.




Requirements to Audit per Process
70
60
50
40
30
20
10
0
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
58
37
33
27
21
19
18
16
15
12
11
11
9
6
6
3
2
1
Business Planning
Design & Development
Manufacturing
Inspection & Calibration
Procurement & Supply
Management System
Business Review
I.T. & Doc Control
HR & Training
Corrective Action
Operational Planning
Order/Quote Fulfillment
Internal Audit
Improvement
Sales & Marketing
Customer Service
Facilities
Packing & Shipping


Improvement Action Summary
26
24
24
Identify and discuss the root-cause within 4 weeks and correct.
Contain the problem imediately. Identify the root-cause within one week and correct.
Review and implement actions to deploy the opportunity to improve the process(s).